

# Client Satisfaction Survey



Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Please tick the box which best describes your level of satisfaction for the services you have received from HSKS Greenhalgh

	Extremely Dissatisfied	Dissatisfied	Satisfied	Extremely Satisfied	Unknown /Not Relevant
<b>How satisfied are you that</b>					
We made an effort to understand your business?					
We made an effort to understand your industry?					
We met deadlines and dealt with any queries you had promptly?					
We were proactive in providing good ideas and practical recommendations?					
We effectively communicated our findings?					
Your client service team had the appropriate skills and expertise?					
You received the appropriate level of support from your client service team?					
You have received value for money?					
Please rate your overall satisfaction with HSKS Greenhalgh					
	<b>Yes</b>	<b>No</b>			
Would you recommend HSKS Greenhalgh?					
Have you ever recommended HSKS Greenhalgh?					

**Additional Comments**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Do you know a business or individual who would benefit from working with HSKS Greenhalgh and who would not mind us contacting them to discuss how we may be able to help? If so, please put their contact details below.

Name: ..... Telephone No: .....

Company: .....

Thank you for taking the time to complete this survey.

Client Reference: \_\_\_\_\_ Office: \_\_\_\_\_